

# Neighbourhood Management

## At a glance

We have continued to work in partnership with other agencies to **improve community confidence in reporting Anti-Social Behaviour**

The Tenants’ Forum Community Chest has helped **fund many projects across Teignbridge** that benefit our customers and their communities

**Working with you and other organisations to provide social, environmental and economic wellbeing and keep neighbourhoods and communal areas clean and safe.**

We have continued to work in partnership with other agencies to improve community confidence in reporting Anti-Social Behaviour (ASB). We regularly attend the Community Safety Partnership meetings at advisor and manager level. Other projects we have worked with our partners on include; the Decoy community day with Police and Fire colleagues, joint working with the Police on the Dreamscheme Project and joint visits to residents with the Police during the course of ASB cases.

We had planned to host a Devon & Cornwall ASB awareness event, but we decided to develop and expand the Devon and Cornwall ASB Forum instead, which is now being supported by the National Housing Federation.

Target	Achieved?	Comment on performance/ impact
ASB Satisfaction	No	<b>84.9% (Target 91%)</b>
Response rate – Surveys	Yes	<b>72.6% (Target 50%)</b>
Actions completed on time	Yes	<b>90.4% (Target 90%)</b>



Rydon Primary School, Make a Difference Day, Kingsteignton

## Funding community projects

### The Tenants' Forum Community Chest

As part of our work to promote wider participation in sports projects, we helped customers to obtain funding via the Tenants' Forum Community Chest and our contractors for improvements to a football area in Kingsway, Teignmouth. We continue to work with community groups on the estate to provide a football coaching scheme. The Community Chest has also funded the kit for the Buckland Under 11 Girls Football Team in Newton Abbot and indoor sports training sessions for residents during the winter months at the Buckland and Milber Sports Club.

To promote wider participation in arts projects for young people, we worked with DAISI on a project where young people developed skills in using recording equipment to interview local residents. They also completed animations, craft projects, made a clay pizza oven and developed a community map of Buckland.

The Community Chest also helped to fund The Bushell Youth Community Orchestra in Newton Abbot, who used the money to pay for music stand banners and four full scores of music. It also helped to fund a five day trip to London for the Buckfastleigh Guides and Kingskerswell Guides by putting the money towards their travel costs.



Buckland Under 11 Girls football team in their new kit



Buckfastleigh Guides in London

We aim to support at least two community events each year. Last year we supported the Decoy community day and further events in Dawlish, Buckland and Broadlands. The Community Chest funded a skip for a clean-up day on behalf of the Teignmouth Learning Centre at the Meadow Centre.

### In 2016/17 we will:

- Support community projects identified by our residents especially where they provide activities for young people or improve IT accessibility
- Be involved in and promote activities to divert young people from ASB